



Case Study

London Luton Airport

London Luton Airport is the UK's fifth busiest airport. Running for over 85 years, LLA rely on Synapse360's game-changing infrastructure that is critical to the operation of the airport, offering high availability and resulting in significant time savings.



37%
time savings



0
downtime



24/7
monitoring





Our Task

Synapse360 deliver a powerful, resilient, high-performance Backup and Disaster Avoidance solution to London Luton Airport that ensures peace of mind and minimises downtime in the event of a crisis.

The Strategy

Synapse360 have delivered dedicated support to the airport for over 10 years.

Our approach is based around *360 Foresight* – a full suite of support services, built on proactivity and continual improvement.

With 24/7 real-time infrastructure monitoring, incident

management, configuration, and patch management, we help to keep everything running smoothly at all times.

Our team of experts provide compute, storage & networking support, as well as deliver regular health checks to the airport.

Dell EMC and VMware updates enable LLA to gain the maximum value out of existing infrastructure and upgrade as and when required.

The Results

Since the implementation of our solution, London Luton Airport have noted a **significant 37% in time savings**.

This gives them more time to better serve their customers.

From car parking and check-in to flight information and baggage handling, the rich infrastructure ensures a seamless customer experience and 0 downtime, which has helped boost the credibility and reputation of the airport.

LLA have also adopted the use of Public Cloud and embraced flexibility of workloads and non-invasive disaster testing.

The dedicated service and support from Synapse360 has helped build a lifelong fruitful relationship with the airport and long may it continue.

So that's their story. Now, let's shape yours...

